

*Our ethos...  
Our goal is high quality care  
for all, now and for future  
generation*

DCL - Pro Services Ltd is a family friendly Domiciliary Care Agency, where our clients receive a high quality and personalised care that is tailored to their needs. You have choice and control over the way your care is planned and delivered.

We recognise emotional support can be just as valuable for our clients and their families, is embedded in the support we provide to continue liaising with concerned relatives and friends and encourage our employees to develop good relationships.



**DCL - PRO**  
Services LTD®

*helping hand*

Regulated by



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🌐 www.dclpro-services.com

📍 Based in London NW10



**DCL - PRO**  
Services LTD®

*Quality in care is about working  
in partnership with you*



## Vision

Our vision is to offer new beginnings and meaningful opportunities to our clients built on innovation, skills and values of compassion, honesty and patience. We are devoted to providing care which focuses on our clients individual needs.

Our mission is to provide a quality of care we would want for ourselves, our families and friends.



## Services

We provide the following services:

- Alzheimer's care
- Dementia care
- Learning disabilities support
- Palliative care
- Parkinson's care
- Reablement Service
- Night Care
- Physical disability care
- Visiting a community centre/accessing community resource
- Arranging and accompanying you to and from appointments
- Prepare meals with or for you and assist you at mealtimes
- Overnight 'sleeper' or waking support, respite care or a 24-hour live-in care service
- General housework including; polishing, laundry and ironing.
- Leisure activities; hobbies & crafts
- Support when visiting friends; reading; using computers
- Help with managing appointments
- Visiting places of interest (out-reach)



## Our pledge to you is

We are committed to providing exceptional high-quality care for you



## Our Home Care service

For some people the reassurance and companionship gained from having one of our care team members visit for a few hours a day to assist around the house will be enough. For others, more intensive 24-hour care will be required on either a live-in or live-out basis. Regardless of the level of need required, the DCL team will work with you to design a service package that will help you or your loved one to live life at home to the fullest.

